



CUSTOMER LETTERS!

It doesn't have to be like this...

ROCKET's Customer Letters package handles all the hard work, and lets you get on with business

● OVERDUE LETTERS MODULE

IT'S the quickest, easiest and most cost-effective method of getting out overdue letters to those persistent late renters! Comes with three different letters:

- *An initial reminder to return overdue items*
- *A follow up letter*
- *A letter of final demand*

And so easy to operate: just click on the icon, enter the number of days overdue, and **ROCKET** will read its database and automatically print out a letter for each member who has overdues within the day range selected.

All letters show details of the items outstanding, and **ROCKET** calculates and prints the extended fee due as at the date of the letter. And they print with the name and address in the correct position for a window-faced envelope. So, save time and costs on label printing!

● DEBTS LETTERS MODULE

SICK of paying debt collection fees? Now **ROCKET** gives you an easy way to chase debts yourself before handing those bad payers over to a debt collection agency.

ROCKET's Debts Letters Module contains two separate debt letters - one firm but gentle, the other warning of further action over the debt owed.

And they're so simple and easy to use! Just enter:

- *the debt balance range,*
- *the last active date range, and*
- *the payment date range*

Click on the icon, **ROCKET** will read its database and automatically print out a letter for each member who falls within the ranges selected.

Letters can be designed to print with your store logo and company details, and we can customise the words to suit your store.

ORDER NOW AND SAVE TIME & EFFORT!

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